

General Terms and Conditions

1. Terms of Use

1.1.1 The online services and community platforms of PlayClan.net can be used with parental permission up to the age of 13, and after the age of 13, they can be used at one's own responsibility.

1.1.2 However, the age-related rules of the community platforms we use may override the age-related rules set by us.

1.2.1 The online services of PlayClan.net may only be used if no illegal software and applications are in use, and acceptable language is employed.

1.2.2 We may ban users from using PlayClan.net services if illegal software and applications are found on their device, even if the software or application was not in use.

1.3.1 The rules in effect on the online services and community platforms of PlayClan.net apply to users in all cases.

1.3.2 However, different penalties may apply to users depending on the violation committed within our various services and community platforms.

2. User Obligations

2.1.1 The data found within the services and community platforms of PlayClan.net is the property of PlayClan.net. This data may not be disclosed to third parties.

2.1.2 The data found within the services and community platforms of PlayClan.net is the property of PlayClan.net. Any use of the data must be done only with written and official permission, and it can only be done with the owner's consent.

2.2.1 It is entirely the user's responsibility to keep their login details secure from other users and to store their information in a way that prevents them from forgetting it.

2.2.2 Our server suggests several options for storing and encrypting login data. Users should not share their passwords with anyone. Users should use a secure password that is difficult to guess.

2.3.1 It is the user's obligation to supervise their own computer to ensure that the device does not fall into the possession of another user, thus preventing unauthorized access to PlayClan.net's services.

2.3.2 The user is prohibited from transferring their character within the PlayClan.net services to another person.

2.4 When registering, the user is required to comply with the rules in effect within PlayClan.net's services and community platforms.

2.5 The user is required to report any error or issue found within PlayClan.net's services and community platforms and keep it confidential until the error or issue is resolved.

3. Basic Rules of the Game

3.1 Users are strictly prohibited from giving away any items, characters, or any assets within our services that have real-world value.

3.2 Within the PlayClan.net services, a user may have a maximum of 3 user accounts in a single game session.

3.3 PlayClan.net is not obligated to refund anything purchased within our services; it is solely the user's responsibility. However, if it is proven that a purchase was made using someone else's card, phone number, or other payment method, we are obliged to refund the amount to the user, and the account will be deleted simultaneously.

3.4 It is recommended that users of PlayClan.net services be 13 years of age or older.

3.5 Users must show full respect towards our staff, and if any problems arise, they must report them in a respectful manner.

3.6 Services available within PlayClan game servers can only be utilized using PlayCoin, and only from PlayClan.net.

3.7 Sanctions imposed within PlayClan.net services can only be modified in the case of incorrect sanctioning.

3.8 If a user has multiple accounts, they may only be online with multiple accounts if more than one person is present on the network in reality.

3.8.1 If there are 2 people on a network, they may use 2 accounts.

3.8.2 However, if there is only 1 person on a network, they may not use more than 1 account.

4. Use of Services

4.1 To use the services operated by PlayClan.net, the user must register. By completing the registration successfully, the user automatically accepts the rules for players and the general terms and conditions.

4.2 The registration must be completed by the person who will use the services provided by PlayClan.net.

4.3 After successful registration, the user will be able to log in to the PlayClan.net website and edit their login details as well as additional information required for purchases.

4.4 The user can access additional services within our game server.

5. In-Game Purchases

5.1 PlayClan.net reserves the right to change the prices of purchasable services. We are obligated to issue a notification regarding this. Users must be informed at least 7 days before the price change.

5.2.1 The use of the service is free for users.

5.2.2 However, certain services are not free; these can be accessed on the PlayClan.net website.

5.3 Premium call and SMS payment methods may only be used with the consent of the person paying the phone bill.

5.4 Services available within PlayClan game servers can only be utilized using PlayCoin, and can only be purchased from the official PlayClan.net website.

6. Complications Arising from Breach of Obligations

6.1 PlayClan.net is not responsible for damages arising from a player's breach of obligations.

6.2 PlayClan.net is not liable for damages caused by one user to another. In such cases, PlayClan.net reserves the right to revoke the offending player's access to our services.

7. Data Management

7.1 PlayClan.net will take all necessary measures to prevent data loss. However, in the event that data loss does occur, PlayClan.hu is not directly responsible.

7.2 PlayClan.net cannot transmit or transfer data to third parties, except to authorities with written authorization.

7.3 In the event of significant data loss, PlayClan.net is obligated to inform users within 72 hours via a statement that accurately documents the data loss incident and any relevant details. Additionally, PlayClan.net is required to compensate users in some form following the data loss.

7.3.1 PlayClan.net is not required to compensate users if the data loss was caused by an issue not originating from PlayClan.net.

8. Termination of Contract

8.1 The contract remains valid indefinitely until terminated.

8.2 Either party may terminate the contract at any time.

8.3 Breach of any clause of the contract will result in a complete ban from the service and the termination of the contract.

8.4.1 PlayClan.net is not obligated in any way to delete the data from the online server.

8.4.2 The data on the PlayClan.net online server cannot be deleted in any form.

8.5 The contract with PlayClan.net will also end if the game service itself is no longer available.

8.6 Following the termination of the general contract with PlayClan.net, no refunds will be issued, and PlayClan.net cannot be held liable retrospectively.

9. Compensation Information

9.1 PlayClan.net staff are obligated to assist users if a purchased service fails to be delivered due to an unknown error.

9.2 PlayClan.net is obligated to compensate users in the event that purchased items or services are lost due to an unknown error.

9.3 PlayClan.net is responsible for safeguarding its clients from individuals who may cause harm while using the services

10. Additional Provisions

10.1 PlayClan.net reserves the right to amend the current policies and additional documents at any time.

10.2 PlayClan.net is obligated to notify users 7 days in advance regarding any updates to the current contracts in any form.

10.3 PlayClan.net is required to continuously develop, add new features, and expand its services on its servers.

Dated: Gomba, October 25, 2023

Company Information for **PlayClan.net**:

Company Name: Erdei Gyula EV

Company Address: 1188 Budapest, Kölcsey u. 109/b

Company Registration Number: 51866190

Tax ID: 68521633-1-33