PlayClan | Minecraft Rules

1. Basic Information

Violating, circumventing, or being unaware of the points outlined outlined in the rules may result in immediate sanctions and restricitions for the user if any of the rules are breached. By accepting this set if rules, you also automatically agree to the PlayClan.net Terms of Service and Privacy Policy

The owners and staff members who contribute to the moderation and development of the server may impose any form of restriction on users and are not obligated to explain the reasons for issuing a punishment.

2. Illegal Activites Within the Server

2.1 It is prohibited to use any client, program, or software that includes feature granting the user unfair advantages, such as fly, killaura, or any other illegal service that harms other users' gaming experience or degrades the performance of our server.

2.1.1 Additonaly, the user may be banned if their computer contains any client, program, or software with such features, even if the software program was not use at the time.

2.2 The use of any Anti-AFK client, Anti-AFK program, AFK machine, or any mouse or keyboard modification designed to prevent AFK status is prohibited on our servers.

2.3 It is prohibitedto build or use redstone contraptions that slow down or destablize the PlayClan.net servers and/or service.

2.4 It is prohibited to conceal, exploit, or share any bugs or issues, whether they occur within the server or outside ot it, with other users

2.4.1 A server-side bug is an issue that occurs specifially within the server environment.

2.4.2 An external bug is an issue that occurs on our websites, applications, or social media platforms.

2.5 It is prohibited to harass, annoy, or provoke other users both within and outside the server.

2.5.1 Point 2.4 provides a more detailed explanation of what constitutes serverside and external harassment.

2.5.2 Every user has the right to enjoy a normal, respectful, and peaceful gaming experience on our servers.

2.6 It is prohibited to share any form of pornographic content, including images and files, as well as to engage in sexual harassment towards female staff members or players.

2.7 It is prohibited to make any form of racist remarks,share related images or files, or engage in discrimination, criticism, exclusion, or mockery based on a player's ethnicity, gender, or religion.

2.8 It is prohibited to use or disseminate any provocative or racist symbols.
2.8.1 This includes, for example, all symbols and insignia of the Third Reich, all symbols and insignia of the Soviet Union, and other provocative symbols associated with extremist ideologies ideologies, racism, or discrimination.

2.9 It is prohibited to distribute any content or links that recall tragic, distressing, offensive, or violent events from the past.
2.9.1 These events include, but are not limited to, the Holocaust, world wars,   mass slaughter of human groups, or other tragic events that violate human   rights.

2.10 For the purpose of recognition, respect, historical, or educational information sharing, users must ensure that the information they provide is not offensive, prococative, or distressing to other users. It is important that such content aims to promote understanding.

2.11 It is prohibited to advertise any service providers, websites, game servers, or games that are not affiated with or partnered with PlayClan, as to advertise any other websites, games, or individuals without the consent of a staff member.

2.12 It is prohibited to obstruct the work of management, developers, or staff members in any way

2.13 Users are prohibited from impersonating staff members.

2.14 IRL (In Real Life) trading is prohibited, both within and outside the server.

2.15 it is prohibited to misuse another user's personal data.

2.16 As a user, you are prohibited from requesting AnyDesk codes from other users.

2.17 It is prohibited to access another user's accont without their consent.

2.18 It is prohibited to scam or cause harm to other users.

2.19 It is prohibited to use more user accounts that allowed.

2.19.1 It is prohibited to log in from another user account while any punishment is in effect.

2.20 It is prohibited to engage in griefing or any form of server destruction.
2.20.1 PlayClan strongly opposes server destruction and cheating. Therefore, any user found to be engaging is such activites on other servers will face
immediate sanctions.

2.21 It is prohibited to engage in any activites that intentionally cause instability or crashes on PlayClan.net servers.

2.22 It is prohibited to broadcast or distribute any live streams or videos within
PlayClan.net servers and services that are not related to PlayClan.net's service

3. Information on Suspected Cheating Players

3.1 Staff members have the right to check users suspected of cheating.

3.2 Users suspected of cheating may have their computers inspected by staff members through a process called ScreenShare (hereinaffer referred to a "SS").

3.3 Staff members may inspect the computer of a user suspected of cheating using the AnyDesk program.

3.4 Staff members can ban users who do not provide the AnyDesk code within 5 minutes of being requested.
3.4.1 If AnyDesk is not installed on th user's computer, the user may request an
additional 5 minute from a staff members.

3.5 Users have the right to inform staff members about what should not be done during the inspection, as long as the conditions set by the user do not hinder the process or effectiveness of the ScreeShare ("SS")

3.6 Users are not required to enable or configure the following options within AnyDesk:
3.6.1 User profile picture
3.6.2 Preview or quick-acces toolbar
3.6.3 "Alternative Screen Background" or "color"
3.6.4 Microphone usage

3.7 Users are not allowed to record ot take screenshots of the SS session.

3.8 Users have the right to refuse SS after beign requested. Provided that the proces can be conducted by a management member or a developer, or if they deem the SS request unjustified.

3.8.1 If a management or developer member has the right to proceed with the SS.

3.8.2 A staff member may ban the user fails to provide the AnyDesk code for the SS.

3.9 In cases of cheting or scamming, we may disclose the truth if the banned user blames us for their ban.

3.9.1 We may realese videos or screenshots realted to the case.

4. Basic Rights of Users

4.1 To use our serves and service, users need only to play in a normal, courteous, and respectful manner, and to behave according to these principles towards other users and staff members.

4.2 Users have the right to freely express their opinions in both chat and voice channels.

4.2.1 Expression must comply with the guidelins outlined in rule 2.6

4.3 User have the right to reference the rules at any time in any situation.

4.4 User have the right to report players who are cheating or breaking the rules using the "/report playername" command, or through team members and discord reports.

5. Basic Rights of Team Members

5.1 Team members are obligated to assist users and have the right to foward help   request to other team members.

5.2 Team members are authorized to impose sanctions on users who violate the rules.

5.2.1 Examples:

5.2.1.1 In the case of profanity, a user may be muted according to the penalty guidelines.

5.2.1.2 In the case of cheating, a user may be banned according to the penalty guidelines.

5.2.1.3 In the case of misuse of personal data (e.g., user address, phone calls, or they are away from their computer.

5.3 Team members are not required to respond when they are in Vanish mode or if they are away from their computer.

5.4 Team members must not be disturbed via private messages, phone calls, or through unnecessary questions in voice channels and chat channels during their work.

5.5 Team members' permissions cannot be exploited by users for personal gain.

5.6 Team members cannot ban users from any server without a valid reason.

6. Ticket Policy

6.1 Tickets (or support request) can be created in the following cases:

6.1.1 Reporting rule violations.

6.1.2 Reporting bugs, errors, or other in-game issues.

6.1.3 Resporting items lost due to errors (proof is recommended, especially if the user can provide evidence).

6.1.4 Resporting PlayCoin lost due to errors (proof is recommended, especially if the user can provide evidence).

6.1.5 Resporting money lost due to errors (proof is recommended, especially if the user can provide evidence).

6.1.6 Resporting translation or spelling errors.

6.1.7 Submitting ideas or suggestions.

6.1.8 Reporting issues related to the webshop, application, or website.

6.1.9 Resquesting a schematic for creative mode (schematic file).

6.1.10 Applying for team membership.

6.1.11 Issues or inquiries realted to the PlayClan Discord server.

7. Additional Information on Sanctions

7.1 Team members may delete or modify either permanent sanctions or timelimited sanctions imposed on users, as well as adjust the duration of the punishment.

7.2 A sanctioned user may create a Ticket on our Discord server regarding their punishment, where they can express their opinion, submit a request to shorten or delete the duration of the punishment if there is a valid reason, or request a Developer, or in rarer cases, the Owner, to discuss their issue.

7.4 Providing evidence related to the sanction, such as images, video recordings, or logs, is not mandatory for staff members.

7.4.1 However, the user may reference the evidence within the ticket.

7.5 Time-limited santions automatically expire, so there is no need to unnecessary question the staff members.

7.6 Users who are currently sanctioned with time-limited or permanent sanctions may not access the server with another user profile during the validity of the sanction.

Dated: Gomba, 12th January 2024

PlayClan.net company information:

Company name: Gyula Erdei Sole Proprietorship

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